****

February 4, 2015

Re: NPA 220 to Overlay NPA 740 (Ohio)

Dear Customer,

On December 11, 2013, the Public Utilities Commission of Ohio (PUCO) in its order in Case

No. 13-700-TP-COI approved an all services overlay as the relief method for the 740 NPA. The

740 NPA covers the southeastern portion of the state of Ohio serving communities such as

Athens, Cambridge, Delaware, Jackson, Lancaster, Marion, Newark, Marietta, Portsmouth and

Zanesville. The new **220 NPA** will serve the same geographic area currently served by the

existing 740 NPA. A map showing the area served by these NPAs is attached.

On October 24, 2014, the Industry Numbering Committee (INC) modified Section 6.1.2 of the

Central Office Code (NXX) Assignment Guidelines to state that codes from the new overlay

NPA can be requested from NANPA no earlier than 66 days prior to the effective date of the new

NPA.

**Implementation of Relief Plan**

Implementation of the overlay of the 220 NPA is as follows:



During the permissive dialing period, subscribers may dial local calls within the overlay area on

either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive

period ends, all calls must be dialed using 10-digits.

**PHASE I**

**Permissive Dialing Date –Began September 20, 2014:** During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

**PHASE II**

**Mandatory 10 Digit Dialing Date – Begins March 21, 2015:** All callers must dial local calls with 10 digits. If you inadvertently dial 7 digits, your call will not be completed and a recording will prompt you to hang up and dial again.

**Dialing Plan**

Coincident with the introduction of mandatory 10-digit dialing, the dialing plan for the 740 and

220 NPAs will be as follows:



To prepare for this overlay, please note the following:

* Notify your clients, vendors, domestic and international of your new area code.
* Inform employees, customers, and co-workers.
* Changes in telephone equipment should be directed to the equipment vendor.
* Utilize the applicable test number to make sure your equipment recognizes the new area code.
* Update all correspondence, such as stationery, business cards, checks, brochures, promotional items, internet web pages, catalogs, directory listings.
* Reprogram features such as Auto-Dialing, Speed dialing, and Call Forwarding.
* Reprogram security doors and gate systems.
* Contact your service provider to update your cell phone and other wireless communications.
* Internet dial-up connection may need reprogramming or upgraded.
* Notify Alarm system providers of the new area code + telephone number so they can update their records and equipment as needed.

The area code overlay will not affect the cost of a call. Costs incurred for updating systems and revising printed materials is the responsibility of the customer. The directory listings (white pages) will be updated by the telecommunications industry. Listings appearing in other directories will be the responsibility of the customer.

If you have any additional questions, please contact your Premier Specialist or Customer Service 1-866-847-5500.